

RIDING FAQ'S

Q / Do you have any skill requirements for riding? I don't have any experience but would really like to try it out.

- No previous riding experience is required! We will teach you everything you need to know to feel confident in the saddle.

Q / Is there a weight limit for riders?

- Yes. There is a per-rider weight limit of 220lbs.

Q / What attire should I wear for riding?

- Definitely long pants! Jeans, tights, sweat pants – whatever you are comfortable in. We do not advise wearing nylon or slippery pants, or shorts.
- Footwear: Boots or shoes with a heel are recommended. Rain boots or runners are acceptable. Absolutely *no open-toed shoes* are to be worn at any time.

Q / Do I need to wear a helmet?

- YES! Riding helmets must be worn by all riders, which we will supply you. Riders who have their own **ASTM approved equestrian helmet** are welcome to bring them along. *No bicycle helmets are permitted.*

Q / Can I bring treats to feed the horses?

- We follow a *strict policy of no hand feeding treats*. However, if you would like to bring a treat for your horse or pony (ex. apple, carrot), they can be fed to your equine from a bucket following your ride.

Q / Can I bring my dog / pet with me to the Ranch?

- For safety reasons, *pets are not allowed* at the ranch, with the exception of Service Dogs.

Q / Can I pick my own horse? Will my child be riding a horse or a pony?

- When pairing riders up with their perfect partner, we take into consideration a number of factors including height, age, skill and aptitude to name a few. We pride ourselves on being able to match our riders from smallest to tallest with a size and skill appropriate mount.

Q / Where can I purchase my own attire & equipment?

We love to support local! If you are looking for boots, helmets, and other equestrian supplies we recommend the following stores:

Greenhawk: <https://www.facebook.com/GreenhawkEssexCounty>

Peavey Mart: <https://www.peaveymart.com/>

LESSON POLICIES

- The term “Lesson” herein shall refer to handling, ground work, tack adjustments, riding and/or driving a horse or pony for the purpose of education.
- The riding instructor has the responsibility of safety for riders, volunteers, and horses at all times and therefore has the right to adjust lesson outlines when safety is a concern. (Example: the lesson could also include barn management, types of tack, cleaning tack, parts of the horse, and other educative activities).
- The riding instructor reserves the right to withdraw a student for safety or behavioural reasons with no refund.
- I understand that it is my responsibility to inform the riding instructor immediately of any new medical or physical problems which may impact my safety or ability to perform correctly during my scheduled riding lesson.
- All parents, family members and guests must stay outside of the arena/corral at all times.

Late Arrivals:

- Lesson times are planned and it is very important that students arrive on time.
- Students arriving more than 15 minutes late may not be permitted to ride as it may be too disruptive to the class and may not allow for adequate warm up time. Discretion for inclusion of a late student is left with the individual riding instructor, unless prior arrangements have been made.
- Students who are late and unable to participate on horseback are encouraged to stay and watch and learn. No makeup will be given.
- Understand that a late arrival does not change the lesson end time and it will remain the same as scheduled.

Lesson Billing:

- Students will not be allowed to ride without payment in advance
- Cancellations with less than 24 hour notice will be charged the full lesson fee with no refund given, with the exception that the Coordinator cancels a lesson due to inclement weather.
- Lesson payment can be made by cash or cheque, or by E transfer to info@sarahparkshorsemanship.com at least 24hrs prior to the riding lesson.

Riding Lesson Cancellation and Makeup Policy:

- All approved makeup lessons and refunds will be at the discretion of the Coordinator and Owner.
- At least twenty four (24) hour notice must be given when cancelling a lesson in order to be eligible for a makeup lesson unless approved by the Coordinator or Owner.

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